

N.C. Association of Rescue & Emergency Medical Services, Inc.

Directors Meeting

January 20, 2018

Goldsboro NC

Call to Order

Welcome - Terry Foxx

Invocation - Joel Faircloth

Adoption of order of business; Motion to approve Vince Stone, second Tommy McNeill, motion carried.

Recognition of guests - Terry Foxx

David Ezzell OEMS, Allen Johnson, OEMS, Kim Williams, NCOSFM, Derrick Clouston, OSFM and Donna Boyette, NC Treasurers Office

Roll call of Directors; Joel Faircloth. 17 Area Directors, 2 Past Commanders, Vice Commander, Commander, Executive Director, and Executive Director Emeritus, Parliamentarian, were present.

Minutes of Directors Meeting / Annual Meeting September 7-9, 2017: Motion to approve, Mac Smith, second by Robert Poe, motion approved.

Old Business

Agency Reports

OSFM: Kim Williams / Derrick Clouston

January 2018 new class portal released to allow delivery agencies to be able to enter their classes and it will confirm instructors are qualified to teach that course when it is entered.

2018 March-December all qualified instructors are going to be required to take an upgrade. If it is not taken they will be reverted back to a general instructor.

2019 January 01 all written exams will be proctored. Proctors must be a level 2 instructor to become a proctor and there will be a class be required. School directors will also have to take the classes. Proctor process will be covered at the end of the upgrade.

There were 24347 certifications were issued last year.

Derrick Clouston presented information on the rescue grant. A new administrator has been hired and there will be four that work in that section and they will be assigned 25 counties across the state so that there can be relationships established. They are also looking at a potential concept of a tiered approach to equipment in awarding the rescue grants.

OEMS: Allen Johnson / David Ezzell

1- The group that is working on the Provider Violence Portal is getting ready to release the survey to EMS providers during the month of March. The survey will be sent to all credentialed providers. Please encourage anyone who gets it to complete it. (David should be able to address any specific questions).

2- Computer-based testing is scheduled to go live on March 1st, if things go as planned. The delays in January & February are related to the contract getting through IT. That delay is related to OEMS trying to do a 5-year contract with Castle Worldwide to lock in the \$68.00 testing fee. The state does not typically enter into a contract with monies associated for 5 years, they prefer FY to FY. The exams are loaded, and the communication between the PIC and Castle will be finalized once the contract is executed. Information will be sent to everyone, once implementation date is finalized.

3- In the meantime, paper-based exams have been added for January & February to try to accommodate students needing to test. If students can't find a testing location, encourage them to call the Education Specialist in their respective region.

4- .0224 and .0410 went into effect on January 1, '18. .0410 is the rule that addresses Air Medical Programs seeking licensure. .0224 is the Ambulance Standard rule for new ambulances purchased after July 1, '18. Does not affect remounts at this time.

5- Community Paramedicine Rules are out for public comment until January 30th. We have received no comments to date. We have received some inquiries from the NC Board of Nursing, and are scheduled to meet with them on the 29th, to discuss whether they need to submit a comment. If interested in reviewing, proposed rules are published in the NC Register. (David should be able to address any specific questions).

6- There are several changes coming to the EMS Advisory Board, due to vacancies, and reappointments.

- Jim Albright is going on representing EMS Administrators replacing Terry Barber.
- Chuck Elledge is going on as a Senate rep.
- John Grindstaff (Mission Hospital) is going on as a Public member.
- Dr. Bryant Murphy is going on Adv Council and Disciplinary Committee representing NC Medical Board replacing Dr. Kanof.

7- We have several changes in personnel at OEMS, that we want to make you aware;

- Carl Van Cott is retiring after 42 year of service (46 total years) on January 31st.
- Jerry Ashley is retiring after approx. 27 years on January 31st.
- Melynda Swindells has been hired to replace Kim Sides when she retired. She started on January 2nd.
- We are in the process of filling Danny Allen's vacated position, and should be making that offer soon.

8- OEMS has transitioned from CIS to Continuum in November. That transition was not without some problems, which we are addressing. If you have issues, please let us know, so we can ensure it is on our list to address. We are working through these as quickly as possible to make the system more productive.

9- We are working with counties that administer Naloxone a lot, to provide Narcan given to OEMS from Public Health. We received just a little under 10,000 doses of Narcan to be given out to families, patients when individuals are reversed and refuse transport. Most of this distribution is being done through Community Paramedicine Programs.

10- OEMS provided the EMS Advisory Council a presentation on the effects of the Opioid Crisis on EMS. David Ezzell did that presentation, and Robert Poe asked if we would provide that presentation to you today. Presentation slides from the presentation by David Ezzell on file in the office.

NCEM: No Report

Treasurer's Office: Donna Boyette

- Turnaround documents will be mailed after rosters submitted January 31 and payment will be due by March 31.
- Still working on the data clean up of members no longer on departments.
- Be sure to look at the January 2018 newsletter. There is a lot of good information.

Boards & Commission Representative Reports

Fire & Rescue Commission: Robert Poe

NC Fire and Rescue Commission 10/10/17

Chairman Cook presented member Ken Brisco a plaque for appreciation of his service. Ken resigned from the Commission and this was his last meeting

Alex Collazo was appointed to the Certification Board as a representative of the NC Fire Marshals Association

Kevin Gordon gave a report from the Certification Board. The Quality Assessment/ Quality Improvement is continuing to go forward. OSFM is continuing with the development of a course reporting portal. The main purpose of this is to insure proper instructors are teaching the classes.

There is a Proctor Proposal that is “Any instructor who takes part in the course delivery shall NOT , in any circumstances , be allowed to administer the written exam for either a single course, a series or a block of instruction.

A Delivery Agency Director Course shall be developed by OSFM. All current Delivery Agency Directors will be required to take this course within 1 year from the course release date. All new Directors will be required to take the course with 6 months of their appointment.

A course shall be developed by OSFM and will be mandatory for all Fire and Rescue Instructors to attend. These will be held across the state. This course will align with the standard and is intended to be a 6 hour abbreviated indoctrination course

A Certificate of Completion will be developed by OSFM for all single courses, series of instruction, and blocks of instruction. These would be issued upon successful completion of the course, practical skills and written test.

Instructor Qualification requirements for level 1 and level 2 instructors were discussed.

Cloyce Anders gave a VSWCB report. The fund is doing good. Instead of being in the red as was the case a few years ago the fund is 9 million \$s in the black . One foot note – Inline of Duty Death Benefits that include state, federal, workers comp and various agency funding can exceed 1 million \$.

A proposal was presented to the Commission that would add 2 positions to the Certification Board. These will be 1 from the NC Professional Firefighters and Paramedics and 1 from the NC Community College Fire Protection Advisory Committee.

Fire & Rescue Commission Certification Brd: Terry Foxx

September 12, 2017 - One delivery agency requested approved. The TR Ropes 2008 ed sunset date has been removed to that can be taken as a stand alone class. Amendments were made to the Hazmat course. Kevin Gordon was relected Chair and Terry Foxx to Vice Chair.

December 12, 2018 - Established an on-line testing committee that will be working in the coming weeks with four college that will be piloting this process.

EMS Advisory Council: Robert Poe

EMS Advisory-November 12 2017

Since last meeting Donnie Sides and Kim Sides both retired from OEMS. Between the both of them they had a combined 61 years of service

Two members Mike Smith and Dr Roy Alson that retired from the Disciplinary Committee were recognized for their service. Dr Roy had been the Chair since its inception. Joel Faircloth is the new Chair

Dr Elizabeth Kanoff and Dr Nick Benson both retired from the Council and were recognized for their service

Mr Jerry Ashley is retiring from the Office December 31

Mr Carl VanCott is retiring January 31 2018 after 33 years with OEMS. Some of you may remember the TV Show "Emergency" Carl was actually in charge of the communication between Roy and Gage and the hospital Rampart

David Ezzell gave a great presentation on the opioid crisis.

OEMS is conducting workshops for facilities and field personnel on Human Trafficking

Mr Wally Ainsworth gave an update on the new rules. Community Paramedicine is now more defined. These rules are set to be rule July 1, 2019
Rule 224 which concerns ambulance building and ambulance remounting was approved November 3 and is set to become rule July 1 2018

New protocols are now out. A few minor updates will be issued. Most of the updates will be for typos. Agencies have till January 1 2018 to adopt these

Rowan County EMS won the Paramedic Competition at the 44th annual EM Today. There were 1016 participants for this years conference

OEMS is transitioning to computer based testing. This will go live January 2, 2018.

VSWCF Board: Joel Faircloth
Information in Fire Commission report.

Stroke Advisory Council: Allen Johnson
No Report

911 Board: Jimmy Stewart

In 2017, the NC 911 Board has been involved with several ongoing and new projects that will enhance 911 services to the citizens of NC and to the field user such as our EMS and Rescue Services as well as Fire and Law Enforcement.

The 911 Board website is www.nc911.nc.gov .

Updates on ongoing projects.

1. Statewide Mapping Project/Partnership with the NC Center for Geographic Information and Analysis (NC CGIA)

The continuing Statewide Orthoimagery Project was approved for funding by the 911 Board for a new 4 year cycle for 2016-2019. As a reminder the initial project was completed in 2012 and to keep on a schedule, one of four sections of the State was photographed each year so that no County will have maps over 4 years old. Phase 1 (Coastal area shot in 2016) is now complete and will be delivered this month. Phase 2 (Eastern Piedmont) was delivered in December 2017. As always, all maps can be viewed at www.nconemap.com. The website is also a complete map resource for NC and is a very valuable resource. The site has road view maps, ortho maps and topo maps. The Board is proud of this project as it has created a statewide ortho map, is available on a website for easy access, has become a model for other states and has saved an estimated \$80 million versus the piecemeal way it was formally done. If you want to see the acquisition schedule as it applies to your area, please see the April 22, 2016 meeting book on our website, page 113. The uses for this information are far-reaching and are particularly important to those agencies which perform the search function as this information is readily available on a laptop or tablet or even a smartphone and can be used to guide searchers. We had a small incident in Hoke County where we did that very thing. 911 Centers are also given their surrounding counties' maps in hopes that they put them on their mapping system in case they receive a call in another county and can pinpoint that location in case the call cannot be transferred.

2. PSAP Grants

The Grants Committee recommended no grant for award and recommended a second cycle be opened up with an explanation of what is required in the application, eligible items, and what should be sent to the Funding Committee instead for a funding reconsideration rather than a grant. The new cycle ended December 15, 2017 the recommendations from the Grants Committee are pending.

3. Rules and Peer Reviews

The NC 911 Board Rules have been codified and were effective as of July 1, 2016. Each PSAP must now undergo a peer review by trained PSAP members and 911 Board Staff. The ultimate goal is to ensure that the level of 911 service is the same no matter where you are in North Carolina. The rules address equipment such as CAD systems, 911 telephones, generators, UPS systems, radio consoles, operational issues such as maintenance of equipment, record keeping, testing, backup centers and plans for security, emergency management and continuity of operations. The thing to remember is that almost anything the rules require can be paid for with 911 Board funds. If you would like to see this rules, they are Chapter 9 Subchapter 06C (09 NCAC 06C) and can be found at the NC Office of Administrative Hearings website and clicking in the Rules Division section.

In a related matter, the 911 Board enabling statute has been changed from Chapter 62A to Chapter 143B-1400.

4. The First Responder Network Authority (FirstNet) www.firstnet.gov

The Middle Class Tax Relief and Job Creation Act of 2012 created the First Responder Network Authority (FirstNet) as an independent authority within the National Telecommunications and Information Administration (NTIA) of the US Department of Commerce. The Act directs FirstNet to establish a single nationwide, interoperable public safety broadband network. FirstNet has been obligated by Congress to take all actions necessary to ensure the building, deployment and operation of the nationwide public safety broadband network. This will become more important with Next Generation 911 and for use with VoIP interfaces with base radios to increase range and to be able to use radios from cellular telephones.

AT&T was awarded the FirstNet contract to develop and maintain this system in the United States. FirstNet and AT&T have launched a developer program geared toward First Responders. The intent is to encourage public safety focused innovation to help equip first responders with state-of-the-art communications tools and bring public safety closer to having its own app store to find solutions.

As of January 19, 2018 ALL US States, Territories, and Possessions have opted-in

If you would like to see where North Carolina is in the process, please go to the NC FirstNet site at <https://firstnet.nc.gov>.

5. Next Generation 911-NG911

NG911 is the effort to update the 911 infrastructure in the US and is a culmination of many things, such as texting to 911, receipt and distribution of photos and movie images from the public to field responders (ESInet), routing of calls based on GPS data (lat. and log.) and not street addresses. This routes the call to the right PSAP. IP based networks and Automatic Collision Notification Systems (which we now have and in the future we will receive data directly from) are also part of NG 911. It is an evolving work in progress.

In 2017, The NC 911 Board awarded the contract for the North Carolina EsiNET or Emergency Services Network, to AT&T. This is a separate and independent project than FirstNet. This network is a network for all North Carolina 911 Centers that connects all PSAPS and enables call and data transfer to virtually any Center in the State and eventually the nation. At present transfer of calls and data is dependent on what telephone companies provide the service to the centers desiring to switch calls to one another. This system does away with that aspect as everyone will be on the same system. This makes the ability to transfer a call from Murphy to Manteo possible along with the ALI/ANI data. It also makes it easier to transfer service from one PSAP to another without regards to distance. For instance, a hurricane is hitting the coast. The 911

calls from the coastal counties can be routed to any center inland that is not affected and can handle the workload. Calls can be distributed to several Centers as it is all controlled by the NMAC. An RFP for a Network Management Assistance Center or NMAC was issued. This is a combination of a NOC and Help desk that will be responsible for System security, resolving issues with vendors and all aspects of the ESInet. No satisfactory RFP's were received so the Board is going to place the NMAC function within the State Department of Information Technology and upgrade existing resources to accommodate this function. PSAPS will begin migration onto the EsiNet hopefully in the second quarter of this year. Another solution the Board is looking into is how to make CAD to CAD work. This would make backing up a Center easier. The Board has issued a RFP for GIS Synchronization and 911 Database Management Services for the State 911 Network. In the future calls will be directed to PSAP's based on lat/long and not street addresses. The Board is seeking an RFP to coordinate the GIS information from each County and maintain a master database for better responses.

6. PSAP Manager's Meetings

A very successful program initiated by the Board 3 years ago was the regional and yearly PSAP Manager's meetings. Twice during the year, regional PSAP Manager's meetings are held throughout the State in order to meet and greet with Managers, disseminate information, seek input on issues and to basically hear what is on everyone's mind. A third Statewide meeting is held in October of all PSAP Managers and Assistant Managers where a 1-2 day program is developed to inform Managers of issues and to further seek input on issues. Free discussion times are set aside for Managers to ask questions, air concerns, clarify rules, etc.

7. 911 System Outages

The 911 Board tracks 911 system outages and those reports are in the agenda books on the website.

8. Telecommunicator Recognition

The 911 Board began a Telecommunicator Recognition program to recognize those Public Safety Telecommunicators who have performed above and beyond the call of duty. Almost all of these recognitions involved the EMS, Rescue, Fire and Law Enforcement personnel who were on the call in question as well as the persons affected in the incident. We consider this a way to recognize the often forgotten responder to calls and welcome recommendations for this monthly recognition at our meetings.

9. PSAP Manager's Certification Program

The Education Committee worked with Richmond Community College to develop a PSAP Manager's Certification Program. This will be a multi-level program geared toward the PSAP Manager and Assistant Manager initially and then to mid-level supervisors who may be moving up the career ladder. There will be many topics covered and the good things are first it is a completely online program and second it is free to Communications Managers in NC. While it is online, it will not be a slide. There will be weekly assignments. Richmond Community College created this program using the same methodology as their curriculum programs.

The first class of the NC PSAP Managers Certification program has completed their course work and will receive their certificates at the 911 Board meeting being held on January 26, 2018 in Rockingham at Richmond Community College. We are very proud of these first participants and will use their experiences and feedback to better the program and also to create additional levels of certification.

10. Mandatory Telecommunicator Certification

One of the few items cited by the National 911 Office in a Study of 911 in North Carolina was lack of mandatory certification for Telecommunicators. The Education Committee is currently working on a proposed certification. We will have a Stakeholder's meeting in Greensboro in April. Stakeholders are being identified and will be receiving a "Save the Date" email within the next 2 weeks. This has been an often discussed issue with a range of opinions. There are several options available to us and models within this

State to look at. We will present what we believe to be our best option for certification realizing it will have to go through a legislative process to make it mandatory.

11. Website

As always we invite everyone to visit the 911 Board website. Board Meetings (agendas and agenda books), Committee/Subcommittee meeting minutes and schedules are always posted. Please attend meetings if you would like as all meetings including committee meetings are open to the public and all are available via teleconference if you are not able to be there in person.

There are so many things that we do that it is impossible to mention them all here. I would like to encourage you to go to the website, peruse the agenda books and see what is going on.

As always, I appreciate the opportunity to present this information to the Association and again, as always, I am grateful for the opportunity and the honor of representing this great Association and the people and organizations it represents on the North Carolina 911 Board.

Standing Committee Reports

Advisory: Bob Twomey

No report

BLS Competition: William Mauney/Allen Johnson

Motion from committee to accept proposal for changes to the BLS competition, second Tommy McNeill, motion passed:

Proposed Changes

1. Do away with teams supplying of victim. We use local EMT students secured by OEMS staff.
2. Add Oral Glucose to equipment list
3. Add defibrillator to equipment list to be supplied by competing team.
4. Delete duplicated Glucometer from equipment list

Constitution : Glen Cowan

No Report.

Credentials: Joel Faircloth

Even year Directors will be up for appointment. Information to be emailed in time for Credentials Committee review for the May meeting.

Finance: Gary Whitman

Motion from the committee to approve FY 16-17 Audit, Tax Return, and Financial Statements, second Glen Cowan, motion approved. (copies available in the office)

Personnel: Jeff Hinshaw

No Report.

Rescue Competition: Tim Pennell

Suggestions for competition is welcomed.

We will look to have another judges qualification this year perhaps in conjunction with the May directors meeting. Terms will also be staggered for half of the judges so all will not be due for recertification in the same year.

Standards & Training: Terry Foxx

The current Association membership is 28,314 members. We all need to work toward getting more to enroll into the Brotherhood.

Standards were reviewed with changes that had been discussed in previous meetings. They will be in a dropbox for the next weeks for the directors and committee to review to make sure all changes have been made that need to be with the goal to have loaded on the website by April 01.

Motion made to approve after final review by Mac Smith, second by Tommy McNeill, motion approved.

Membership report presented. (copy attached to minutes)

Relief Fund Board of Trustees: Terry Foxx/Joel Faircloth

Scholarship application are on line and must be submitted by March 31, 2018.

Ad Hoc Committee Report

Convention Committee: Robert Poe

The committee will be meeting soon to get things completed for 2018 convention in Hickory September 6-8.

New Business

Legislative Update: Fred Bone (Update below as presented in the packet.)

The North Carolina Association of Rescue & EMS 2018 Legislative Outlook

The North Carolina General Assembly returned to Raleigh on Wednesday, January 10, 2018. They were only in town for a single day, but they set a tone for the new year. During that one day session, the two chambers could not come to agreement on the major issues that had been the reason for them returning to Raleigh. They did agree on making some changes to a few appointments to boards and commissions.

The main reason for the return to Raleigh was to deal with Gen X issue in North Carolina's rivers and streams. The House was the more adamant of the two chambers on this particular issue. A bill was pushed quickly through the House committee process so that a full vote could be taken on Gen X that day. The Senate failed to take up the Gen X issue. This leaves the issue unresolved.

The second major issue before the North Carolina General Assembly deals with redistricting. Early in the week an appellate court threw out the congressional redistricting maps that the legislature had previously submitted. Not only did the courts throw the old maps out, but they also stated new maps must be redrawn before the February primary filing deadline. This means that the North Carolina General Assembly has until the end of the month to modify maps in a manner in which the courts will approve. Republican leadership is continuing to say that the maps are fair and legal and they are appealing to the United States Supreme Court. The Supreme Court has failed to take up this issue to date. Because of the deadlines imposed by the appellate court, the legislature did not technically adjourn session. The North Carolina General Assembly will remain in session from January 10 until they resolve the redistricting issue. They will meet every three days in a skeleton session until new maps are ready for consideration by the full membership, possibly as early as next week.

The final issue before the North Carolina General Assembly at this time concerns judicial redistricting and how North Carolina should select judges. The North Carolina Senate and the North Carolina House are at odds over the merit-based selection of judges. One of the major issues that the Honorables are looking to take up in January will be new districts for judges and whether or not those judges should be appointed or elected by the citizenry. Look for this issue to have some sort of resolution as early as next week. Committees are meeting constantly and on this issue and it appears the resolution is close at hand.

Looking forward into 2018. The resolution of the redistricting issue is key to what will happen during the 2018 short session. The way that the maps are drawn for both the North Carolina House and the North Carolina Senate will determine the attitude of the legislature moving into short session. Until districts are finally settled people do not know whether or not they will be running for office. The districts will be critical towards Republicans continuing with their super majority or Democrats being able to break the super majority in one or both chambers. Besides redistricting I believe that we will have a relatively short and quick short session. People have to be working in relatively new districts to get elected. This lends itself towards a short short session. Only time will tell. As always if you have any questions, please do not hesitate to contact me. Thank you for allowing me to meet your legislative needs here in Raleigh.

Adjourn

Motion to adjourn by Vince Stone, second Tommy McNeill, motion approved.

Joel Faircloth

Executive Director

(Not Official until approved by the Board of Directors)