# N.C. Association of Rescue & Emergency Medical Services, Inc.

# 59 th Annual Meeting Minutes

# August 28-29, 2015

# **Hickory-Metro Convention Center**

### Call to Order

Welcome - Robert Poe

Invocation - Bill Henderson

Adoption of order of business; Motion to approve Tommy McNeil, second Bob Twomey, motion carried.

Recognition of guests - Robert Poe Regina Godette-Crawford Chief OEMS and staff, Donna Boyette NC Treasurers Office Fire & Rescue Pension Fund, Wayne Bailey & Staff NC OSFM, Todd Brown NCEM, and Fred Bone of Bone & Associates.

Roll call of Voting Delegates; Jerry Bradshaw called the names of 26 voting delegates. A complete list is available in the office.

## **Old Business**

## **Agency Reports**

**OSFM:** Wayne Bailey

Introduction of staff

Shawn Havnes Jonathan Sowers Michael Caviness

Requalifications for TR through 9/30

- -Water
- -Wilderness
- -Confined Space
- -Structural Collapse -Trench

Vehicle Extrication and Ropes start 10/1

The new edition goes in effect 1/1/16

New staff Emily Narron Paula Brennan Greg Grayson

TIMS Traffic Incident Management System goes into effect 1/1/16 for prerequisite to TR certification.

In 2014-2015, we issued 2,084 TR certifications issued.

Staff busy working a duty death at Cary EMS

#### **OEMS:** Regina Godette-Crawford

#### New Hires

- Jasmin Stringer Ebola Grant Coordinator
- Loretta Davis Ebola Administrative Asst.

**Emergency Medicine Today** 

October 2<sup>nd</sup> – 7<sup>th</sup>, 2015

Paramedic Competition

- Preliminary Competition held on July 17<sup>th</sup> at five (5) sites across state.
- Winners of Preliminary Competition

Gaston College – Davidson Co. EMS

Surry CC – Stokes Co. EMS

Wake Tech. - Davie Co. EMS

Fayetteville Tech. – Wake Forest AirCare

Cape Fear CC – Leland Fire/Rescue

- Winners will compete on Sunday October 4<sup>th</sup> @ EM Today.
- Congratulations to everyone that competed, as each of you are winners for your willingness to

# compete.

**TRAUMA** 

There are Five (5) Site Reviews for Trauma Center Re-designation.

- Moses Cone Level III in August (Completed)
- Carolinas Health System NorthEast Level III in September
- Wake Forest Baptist Medical Center Level I in November
- Carolinas Health System (Cleveland) Level III in November
- Duke University Medical Center Level I in November.

Moses Cone, Wake Forest and Duke are also ACS verified centers.

#### **EDUCATION UPDATE**

Transition to EMS Education Standards

Some Systems, Agencies, Institutions and Technicians are being proactive and began transitioning

No "Official" mandate or timeline has been released by our office

### **EDUCATION UPDATE**

Renewal of Credentials in CIS

- Do not wait until the last day of the individuals Credential to renew
- 60-90 days prior to expiration is ideal
- If the Credential does not automatically renew
- Do not pass that person through the course again
- Contact your Regional Education Specialist
- This could be caused by the individual having a hit during their background check
- This could be caused by the individual having action taken against them by our office
- The individual may be required to complete a National Background Check

### **EDUCATION UPDATE**

- Individuals affiliated with your agency, but do not reside within NC
- Please renew these individuals at the beginning of their 90 day renewal window
- These individuals will be required to complete at National Background Check—No Exceptions

The sooner the process starts the sooner your employee is renewed

## **EDUCATION UPDATE**

### Other Items

State Credentialing Exams

- Exams are reaching capacity prior to cutoff date
- Situation is being monitored
- Potential solutions are being discussed

#### **Ambulance Standards**

Ambulance Strike Team Courses

- There will be an Ambulance Strike Team Leaders Course (8 hours) held on Saturday October 3<sup>rd</sup> as a Pre-Conference Session @ EM Today.
- This course will train EMS personnel in leadership or management positions to serve in the role of Ambulance Strike Team/Medical Task Force Leader as defined by FEMA's resource typing and NCOEMS.
- Please take advantage of this class, and make sure that we get some people trained.

Ambulance Strike Team Courses

- There will be an Ambulance Strike Team Responder Course (4 hours) held on Sunday October 4<sup>th</sup> as a Pre-Conference Session @ EM Today.
- This course will teach participants to prepare for, respond to, and recover from significant events while functioning in a responder role on Mutual Aid assignments.
- Please take advantage of this class, and make sure that we get some people trained.

#### EMS FOR CHILDREN

- Working with the Childress Institute for Pediatric Trauma to develop an online pediatric airway course for both BLS and ALS
- Continue to work with EMS agencies and hospitals on pediatric continuing education and equipment.
- Working on a helmet extraction course to debut next year.
- 2011 Broselow Tapes are available, as well as Pediatric Nebulizers.

**Injury Prevention Courses** 

The EMSPIC will soon be making available some online Injury Prevention Classes to EMS Agencies.

Pediatric & Obstetrics

**Pediatric Drownings** 

This training is part of a Targeted Issues Grant received by Dr. Jane Brice through EMS for Children.

## Hospital Preparedness Program

Program/Administration

Program structure update

Healthcare coalition development

Preparedness

Regional exercise planning

Training/education and planning focus

**Operations** 

High Path Avian Influenza

State Medical Response System refinement

National Mobile Disaster Hospital (NMDH) transfer

**Special Projects** 

HPP Ebola Preparedness and Response Grant

## COMMUNICATIONS UPDATE

- VIPER 800 MHz is the statewide standard EMS/Medical Communications System.
- OEMS has just completed providing preventative maintenance and "second touch" programming for 204 hospitals and Community Health Centers.
- 2,064 ambulances in the state have installed VIPER radios.
- The OEMS has VIPER grant radios available for installation in permitted EMS vehicles. This will be ending soon. Contact your respective Regional OEMS Office for information.

#### Communications

- The Office of EMS will be updating the Medical Communications Network Template that covers VHF frequencies used by counties.
- You will be contacted soon to verify your frequencies to update our template.

## **NCEM:** Todd Brown

High Pathogenic Avian Influenza -NC Dept. Of Agriculture is lead agency for tech advice. -NCEM will coordinate supporting assets.

-Still in preparation phase, expect probable event start in October

Emergency Management Assistance Compact, Mobile Disaster Hospital -Demobilized unit back to NC in May -Lots of lessons learned that will impact mission ready packages

-Working with OEMS to develop the asset as a resource for NC

Fire season

NC Forest Service has deployed equipment to Washington.

Mountain Rescue

Meeting with the Director's this afternoon to discuss finalization of the standard.

USAR standards/NIMS typing
-Working to builds support for relevance to local and state needs vs. current relationship to Federal teams
-Brian Barnes working with State Search and Rescue Coordinators Association and State Urban Search and Rescue Alliance

Legislative Funding for USAR

- -still pending an approved State budget
  -Will support training and exercise for many search and rescue disciplines not just the EM USAR Task Forces -swift water rescue
  - -land search
  - -mountain rescue

Hazardous Materials funding

-converted from appropriations to receipts.
-received enough funding to fully support the program for the year.
-supported grants of about \$1000 to Local Emergency Planning Committees for meetings, training, etc.

Eric Wiseman replaced Jeff Cardwell as Area 13 Coordinator in the Western Branch. Ricky Tuttle in Area 10 retiring August 31.

## Treasurer's Office: Donna Boyette

- Pension Fund Coordinator:
  - Donna Boyette became Fire/Rescue Pension Fund Coordinator for the N.C. Retirement Systems Division in January 2015
  - Prior: Managed the state's disability plans for the Retirement Systems.
  - Prior: Joined RSD as Benefits Counselor 2002; managed the Educational Retirement Group in Member Services until moving to Disability.
- Fire/Rescue Team Metrics:
  - Over the past fiscal year:
    - Averaged 833 calls per month; abandonment rate since April 2015 now averages 4.2%; within goal of 5%
    - Averaged 219 TADs (Turnaround Documents) per month
    - AVG 35 Refunds per month
    - AVG 48 deaths reported per month
    - AVG 82 retirements per month
    - AVG 133 purchases per month

Turnaround time for processing all of the processes above is currently under 15 days.

- Staffing
  - To date, we are fully staffed with four full-time analysts and one temporary analyst. The temporary analyst, Phillip, has been our anchor man on the phones since late January 2015. The other analysts you may have spoken with are Marlene, Latisha, Joy, and James. These analysts spend 2 ½ hrs per day on the phone.

### Contact

- Our offices moved on 8/1/2015 to 3200 Atlantic Ave, Raleigh. Our new phone number is 1-877-NCSECURE (627-3287).
- A new IVR (interactive voice response system) is now available to allow members to resolve their inquiry.
- To go directly to the Fire/Rescue queue, press 5
- All of RSD calls come into the same line now.
- Fire/Rescue lines are open M-F from 8:00 a.m. until 5:00 p.m.
- The email address is nc.fireandrescue@nctreasurer.com
- Other items:
  - <u>Legislation</u> Senate Bill 99 passed this session allowing us to pay the LOD death benefit in one lump sum. \$50k is paid out at one time instead of paying over several years.
  - Senate Bill 99 also provides that when Departments submit their annual rosters they are certifying the accuracy of the roster information.
  - Note: This change was necessary because of the new GASB pension accounting standards. (The General
    Accounting Standards Board is the independent organization that establishes and improves standards of
    accounting and financial reporting for the U.S. state and local governments. The purpose of these new
    GASB requirements is to improve the accounting financial reporting of pension information by state and
    local governments and pension plans.)
  - Important dates: Rosters are due in our office NLT January 31, 2016.
  - 2015 contributions are due NLT 3/31/2016.
  - Why? We strive to maintain the ARC (Annual Required Contribution) as fully funded. Part of the funds come from you and your department as your obligation to the Fund to pay the \$10 per month for qualified squad members that serve your department by the Statutory deadline of March 31 of the following year.
  - Our Consulting Actuary, BUCK, annually reviews all Fire/Rescue data and then determines how much
    money we should request from the General Assembly to keep the ARC funded for our members over and
    above the contributions from our member/departments.
  - Rewrite of ORBIT system for Fire/Rescue currently underway, but have experienced delays due to office move.
  - The Priority is Self Service We are working to allow form completion/submission online, run cost estimates online, enter and pay for TADs online, and so forth.
  - We are moving forward working with IT on 9 of the 23 requirements that have been identified.

### Boards & Commission Representative Reports

## Fire & Rescue Commission: Robert Poe

NC Fire and Rescue Commission 4-21-15

Rescue Officer Pilot was rescheduled until August

Changes to NFPA 1006 - Combine RT General and Ropes and to RT Machinery and Ag Rescue

88% of the fire departments have reported their 2014 calls to OSFM

OSFM Staff is reviewing NC Dept. of Labor publication regarding fire and rescue operations. Staff is hoping to give a recommendation at the July meeting on whither to use this or they may review and rewrite current standards

## Fire & Rescue Commission Certification Brd: Terry Foxx

The Certification Board has met twice since our last directors meeting. The Certification Board Policy and Procedures Manual has been revised to fall in line with the Fire/Rescue Commission policies. Currently the TR Rewrites are complete and the revised program, Technical Rescuer goes into effect January 1, 2016. The writing of the Dive Standard is almost complete and the first pilot program will take place in Charlotte in late September. The program will go into effect January 1, 2016. The Rescue Office program is complete and will also go live January 1, 2016 as well. The next meeting will be held on September 8, 2015 at 1:30 PM at the Rowan-Cabarrus Community College in Salisbury. The Certification Board has met twice since our last directors meeting. The Certification Board Policy and Procedures Manual has been revised to fall in line with the Fire/Rescue Commission policies. Currently the TR Rewrites are complete and the revised program,

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## **EMS Advisory Council: Robert Poe**

NC OEMS Advisory Council 5-12-15

Reports were given from various staff members.
OEMS completed 456 national background reviews
The agency received 27 formal complaints. 10 of these were forwarded to the Disciplinary Committee

The rules rewrite is moving forward. We may have this back by the August meeting

Credentialing name change bill has been introduced and might take effect by June 1

OEMS representatives met with legislators concerning house bill 327v2. They are discussing areas on how to reduce the threat of bodily harm when EMS personnel are performing duties. These areas include crisis intervention, self-defense, protective body garments, non-lethal deterrents such as electrical weapons, mace, pepper spray, chemical irritants

Staff is working on a credential renewal process for non-affiliated personnel

Emergency Medicine Today will be held in Greensboro on October 2-7. This will be the 25th year of Paramedic Competition

## Fire /Rescue Pension Advisory: Debbie Poe / Gary Whitman

No additional information than what was in report from Donna Boyette of the NC Treasurers Office.

## Stroke Advisory Council: Regina Godette-Crawford

No Report

### **Volunteer Safety Workers Comp Fund: Joel Faircloth**

The Funding from the state is more stable in the past which is improving the position of the fund financially.

Mike Hill is available to help a department with safety and risk management as it relates to injuries and safety in the workplace.

#### 911 Board: Jimmy Stewart

No Report

## **Standing Committee Reports**

**Advisory: Terry Foxx** 

No Report

# **BLS Competition: Terry Foxx**

BLS Competition will be held beginning at 9:00Am in Room C & D of the convention center. Allen Johnson with OEMS brought a propose equipment list for the upcoming competition to be considered at the last Board meeting. That list was approved by the Board. Currently there are 10 competition teams registered to compete. 7 of those are junior teams and 3 are senior teams.

#### **Constitution: Glen Cowan**

The committee brings forth a recommendation in the form of a motion the proposed changes for the constitution a by laws, second by Bill Henderson. Motion approved. (Copy attached to minutes in office)

## Credentials: Jerry Bradshaw

26 Registered voting delegates

# Finance: Gary Whitman

Financial Statements presented for information only.

Budget for FY 2015-2016 was approved at the March 2015 Board of Directors Meeting.

#### **Personnel: Jeff Hinshaw**

Committee has been meeting and the advertisement for the Deputy Executive Director position has been reviewed and will be published in the coming week.

## **Rescue Competition: Tim Pennell**

Competition will be held in the parking lot this afternoon. Please thank the convention center staff for their help in setting up for competition.

# Standards & Training: Terry Foxx

The current Association membership is 28, 209 members. We all need to work toward getting more to enroll into the Brotherhood. The training and standards committee will be meeting soon to look over our standards and make minor changes as they relate to the new Technical Rescuer program that will be implemented in January 2016.

In addition to the above all of the standards will be reviewed for clarity, consistency, additions and deletions and these revisions will become effective on January 1, 2016. It should be noted that no additions that will cause purchasing of additional equipment are expected.

#### **Relief Fund Board of Trustees: Robert Poe**

SB 99 passed and included changes the notification of the office for Relief Fund Benefits from 30 days to 180 days.

Scholarship increases began this year for the 4 year and 2/4 scholarships for children.

Update will be coming to the website regarding benefits and other things.

There are several LODD cases that are being reviewed.

### **Legislative Update: Fred Bone**

A copy of the slides of the presentation are available in the office.

### Ad Hoc Committee Report

### **Convention Committee: Terry Foxx**

Members: Terry Foxx – Chair, Billy Sparks, Donnie Houston, Hervy Kornegay, Jackie Likens, Jeff Hinshaw, Joel Faircloth, Tim Pennell, Allen Johnson, Debbie Poe, Vicki Kornegay, Robert Poe and Gordon Joyner have meet several times via conference call since our last directors meeting.

The 2015 Convention is ongoing and thanks to all the hard work by the Committee members. It has not been easy but we hope we have fulfilled our charge by the Commander.

The Board approved for the Committee to move forward and make recommendations to hold a in 2015 meeting and to implement some of the thoughts/ideas we discovered from our survey to this year's meeting.

The Committee broke the convention into the following categories to better facilitate the work load. Education/Training, Vendors, Administrative (confirm date and location for 2016 and beyond if possible), Competitions, Logistics, Marketing and Misc. things.

Education/Training - EMS & Rescue Tracks - EMS = Agriculture Injuries and Team Based CPR Grief Life Support

Rescue Track- Proper Clothing for all seasons & TR Program/Standards Updates

Meals/Family Orientation – Hot Dog Cookout/Equipment Display – The NC Troopers Association Caisson Unit will be on display as well as a cornhole tournament.

Vendors – approximately 30 vendors are attending – PLEASE Visit them. We secure one tee shirt vendor dedicated to the conference along with other pertinent vendors. PLEASE SUPPORT all vendors and give an extra hand to Southeastern Emergency Equipment and VFIS and thank them for sponsoring our Hot Dog Supper, Training and the Vendor Reception.

Marketing ideas:

We implemented a "postcard" and distributed those to alert members to save the date.

Developed a Twitter, Facebook & Instagram page to showcase our event and use for advertisement.

Made weekly then daily post about the convention and events that would take place as we started into the last month and weeks.

Have a vendor or day pass for those who just want to visit that or the competitions.

Future Conventions – Later today we will hear presentations from both Hickory Metro Convention Center and the Hawthorne Inn & Conference Center in Winston Salem for 2016 and beyond.

This is just a start. This committee has worked diligently to determine what needs to be done, make every effort to implement what needs to be done at this point and in the end be receptive to our members. It is your choice and we appreciate the opportunity to have served you to this point. We want to thank those who have guided us along this journey. Change is never easy but we hope we made some small improvement from recent past years and look forward to 2016.

### **New Business**

#### **State of the Association Report: Robert Poe**

This year has seen some significant changes. At our Board of Directors meeting in March, Gordon told the Personnel Committee that he wanted to slow down some. Under his recommendation the Personnel Committee promoted Joel Faircloth to Executive Director. Motion was made to name Gordon Joyner, as Executive Director Emeritus from this date forward and for the duration of his lifetime membership of this organization. Gordon continues to work diligently.

The Association office still runs like a fine oiled machine, The 2 ladies, Becky Strickland and Lynette Bryan are great in whatever task they are doing. Joel and Gordon have a lot on their plate as well but the work continues to get done very efficiently.

At the direction of the Board of Directors the Personnel Committee started work and came up with a job description for an additional office person. We are in the process of taking applications now. Competition at the convention changed some this year. A many of you know a few years back we started Competition at the convention changed some this year. A many of you know a few years back we started using the same judges for each rescue competition evolution. This worked very well. We still seemed to have minor issues with BLS Competition. The Competition Committee requested that Joel and Allen Johnson ask OEMS Chief Crawford if OEMS Staff could be the judges for the BLS competition. She agreed to this so the same impartial judges will be utilized beginning tomorrow for BLS Competition. Our association continues to grow and prosper. With a membership representing 633 departments, and over 22,724 members our association is strong
We continue to have a great working relationship with the NC Office of Emergency Medical Services, the Office of the State Fire Marshal, and North Carolina Emergency Management. I would like to take this opportunity to thank these agencies for their support and willingness to listen and act when needed. I would also like to thank them all for their continued support of our Association.

Bone and Associates continue to keep us on top of legislative issues that are important to our members and guide us through the legislative process in an ethical and professional manner. Relief Fund committee worked with Office of State Fire Marshall representatives to get the legislature to make some minor changes when a squad or family has to apply for the death benefit. We also were able to take out some restrictions on how the benefits were received.

I cannot close without giving a big Thank You to Vice Commander Terry Foxx. Last year I asked XX if he would chair a committee to oversee this year's convention. He agreed and then asked who would be his committee members. I told him whoever he picked and that he did. Those members are Allen Johnson, Jackie Likens and Donnie Houston for getting vendors, Tim Pennell over competition. Education was taken care of by Dr Hervey Kornegy and Jeff Hinshaw. Of course Joel and Gordon assisted what the committee asked from them.

## **Convention 2015: Terry Foxx**

See above convention committee report.

## **Election of Officers: Jerry Bradshaw**

Commander - One submitted to credentials committee - Terry Foxx, nominations were open from the floor for 1 minute, motion to accept by acclimation by David Stamey, second by Vince Stone, motion approved.

Vice Commander - One submitted to credential committee - Hervy Kornegay Jr., nomination were open from the floor for 1 minute, motion to accept by acclimation by Trick Lee, second Vince Stone, motion approved.

# **Recessed until Awards Presentation Ceremony**

## Awards Presentation Ceremony August 29, 2015

Welcome Robert Poe

Presentation of Colors Alexander County Emergency Services Honor Guard

Invocation Carnie Hedgepeth

Pledge of Allegiance to the Flag Carnie Hedgepeth

Memorial Service Carnie Hedgepeth / Joel Faircloth

Retiring of Colors Alexander County Emergency Services Honor Guard

Introduction of Special Guests Robert Poe

Special Presentation Robert Poe

NCAREMS Emeritus Membership - Regina Godette-Crawford, Chief OEMS

Installation of Officers Bob Twomey

Commander - Terry Foxx

Vice Commander - Hervey Kornegay Jr

Past Commander Award - Robert Poe / Presented by Terry Foxx

NCAR&EMS Auxiliary Awards Donna Stanley

Member of the Year - Ronnie Warrick Director of the Year - Lorrie Lancaster

Auxiliary of the Year & Scrapbook of the Year - Tabor City Auxiliary Special Awards - Gordon Joyner, Carol Butts, Cherry Dunn, Amy Radford

Hiram Brinson Memorial Award #3 Joel Faircloth Awarded to Wilton Griffin - Tabor City Rescue

Director of the Year Award #4 Robert Poe

Awarded to Kenneth Hogue

Chad M. Smith Memorial Spirit Award Terry Foxx / Tim Pennell

Awarded to Winston Salem Fire Department

Technical Rescue Competition Awards Tim Pennell

1st Place - Winston Salem Fire Dept

2nd Place - Alamance Co Rescue Unit

3rd Place - Fayetteville Fire

4th Place - North Mecklenburg Rescue

## Craig A. Helms Rescue Challenge Awards Tim Pennell

1st Place - Alamance Team #2

2nd Place - Alamance Team #1

3rd Place - Winston Salem Fire Team #1

4th Place - Winston Salem Fire Team #3

5th Place - Winston Salem Fire Team #2

6th Place - Alamance Team #3

### Junior BLS Competition Awards

Terry Foxx

1st Place - Fremont Emergency Services

2nd Place - Johnston Co EMS 3rd Place - Tabor City Rescue Team #3

4th Place - Tabor City Rescue Team #1

5th Place - Tabor City Rescue Team #2

#### Senior BLS Competition Awards

Terry Foxx

1st Place - Alexander Rescue & EMS

Benediction

Carnie Hedgepeth

Adjourn
There being no further business the convention / annual meeting was adjourned.

Joel Faircloth

**Executive Director** 

(Not Official until approved by the Board of Directors)